

Your Employee Assistance Program



An Employer-Sponsored Benefit for Employees and Family Members provided by the







What is an EAP?

An employee assistance program is an employerpaid benefit designed to assist employees (and their family members) in resolving personal or work problems that may be adversely affecting employee well-being.



Who Can Use the EAP?

The EAP is available to all employees, household members and eligible dependents.





Counseling Services

For Employees and Family Members



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Short-Term Counseling Can Help



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Solutions Group



Stress and anxiety

Grief and loss

Emotional reactions and regulation

Workplace problems

Marital, relationship or family conflict

Parenting/Co-parenting

Drug or alcohol concerns

Other addictive behaviors

Caregiving responsibilities

Legal or financial problems

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What You Can Expect

- Qualified, licensed professionals
- Face-to-face, telephonic or video meetings
- Clinical assessment
- Clarification of the problem
- Identification of options
- Joint development of a plan
- Referral to relevant resources





How Much Does it Cost?

Services are provided <u>free</u> to employees at no cost or copay

- Employees have up to six (6) sessions per person, per problem, per year.
- If your EAP counselor determines you need additional services, you may be referred to care in your community or through your insurance.









Are Services Really Confidential?

Confidentiality is protected to the fullest degree provided by law.

• Your employer is never notified of your participation with the EAP without your consent.

• Confidentiality does not extend to cases of child or elder abuse; if you are a threat to yourself or others; or if you are subject to a relevant court order.



Group Services

Critical Incident Response

Employee Orientations

Grief Groups



Work/Life Services

Legal – Financial – Daily Living



Legal and Financial

Free initial legal consultation on civil or criminal matters with discounted fees

Free consultation with financial specialists on budgeting, credit, financial planning and more

Identity theft and recovery assistance

Online legal and financial library with downloadable forms and calculators

Employee Savings Center





Child Care and Education

Referrals to local care providers to include family child care, day care centers, nannies and babysitters

Back-up care options



Comprehensive online library

Phone consultation with child development experts







Elder Care & Caregiving

Referrals to local care providers to include housing options, day care, in-home care and respite care

Referrals to community resources such as meal programs and transportation

Referrals to caregiver support groups

Library of articles and tip sheets on all aspects of elder caregiving, successful aging, adjusting to retirement, and senior health









Daily Living

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Solutions Group • Referrals to assist with daily living such as home maintenance, pet care, travel, dining and entertainment

- Referrals to community resources such churches, government offices, recreation facilities and volunteer opportunities
- Online library with articles and tips on home repair, disaster preparedness, travel, holiday planning and more



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Online Services

Webinars, Tools and Resources



Online and On-Demand

- Free Live Webinars
 - Quarterly EAP Webinars
 - Monthly Work/Life Seminars
 - Pre-recorded Programs
- MyStressTools Resilience Tool
- Work/Life Library







Online Resiliency & Stress Reduction

A comprehensive stress profile

Podcasts/Webinars

Relaxation music

Guided relaxation videos

Yoga

Expert Q&A

Emotional Intelligence Tips

Help for Insomnia

NEW! Brief Mindfulness practice and "sense" breaks







Stress Profiler Think of this tool as your stress thermometer.



Audio Find peace of mind through music and meditation.



Daily Journal Unlock the door to stress awareness.



Webinars Gain insight into your stress.



Brain Training Start thinking clearly.



Podcasts Listen to the experts.



Videos Watch to learn or watch to relax.

Articles Read all about living well.





Q & A Hear the experts answer your questions.



Easy Access Anytime 24/7/365

Counseling & Consultation

505-254-3555 / 866-254-3555

www.solutionsbiz.com

Work/Life Guidance & Referrals

866-849-1695

Website: https://www.solutionsbiz.com/Work_Life Login: tsg (click Submit)

