

HOW TO GET UTILITY ASSISTANCE From OCCAA

Ottawa County
Community Action Agency



1. Contact OCCAA

To request utility assistance:
Call our office at (616) 393-4433
OR email us at
info.occaa@miottawa.org

2. Determine Your Eligibility

One of our staff members will request information from you to determine what assistance you are eligible for.



3. Schedule an Appointment

Coordinate an appointment with our staff to ensure we are available to give you our full attention.



4. Gather Your Documents

Collect all the documents our staff requests to ensure success.



5. GET ASSISTANCE!

Come to our office at your scheduled meeting time with all the required documentation!



Ottawa County Community Action Agency aims to reduce the effects of financial hardships by promoting self sufficiency and empowering individuals and families to achieve economic independence.



This institution is an equal opportunity provider.