### About the course:

## "First Line Supervision"



"how to get the job done through people..." This four (4) day training program is designed to provide supervisory and management training in first line supervision. The course will provide the cornerstone for all of your managerial and supervisory instruction. Typically, the best patrol officer is promoted and then expected to perform as a supervisor with little or no training on how to supervise others and get the job done through people. This course will provide comprehensive training in supervisory techniques and responsibilities instructed by experienced and

veteran supervisory instructors who have taught supervisory courses to thousands of officers across the United States.

## **About the Topics**

- Accepting supervisory responsibility
- Civil liability
- Decision Making
- Supervisor/Subordinate Relations and Conflict Resolution
- Ethical Leadership
- Performance Appraisals

- Team building and motivation
- Time management
- Collective bargaining/Labor Relations, Grievance Handling and Discipline
- Additional synergistic exercises



## **About the instructors**

William Healy was a career law enforcement officer who was a member of the law enforcement community for over 29 years. For 24 years. Mr. Healy had been a member of the Ohio State Highway Patrol and retired from the State Patrol in 1999. Mr. Healy has a Bachelor's Degree from Ohio University and a Master's Degree from Central Michigan University in General Administration. Mr. Healy is a graduate of the prestigious Southern Police Institute's Administrative Officer's Course at the University of Louisville. He has served as an instructor at the Northwestern University Traffic Institute (NUTI), the International Association of Chiefs of Police (IACP), the Ohio Attorney General's Conference on Law Enforcement, the Drug Enforcement Administration, and the Drug Interdiction Assistance Program. He is a certified instructor with the Ohio Peace Officer's Training Council (OPOTC), and currently serves as Director of Training for North Coast Polytechnic Institute.

Ms. Susan Rance Locke was a career enforcement officer for over 29 years. law She retired from the Ohio State Highway Patrol after 29 years of service. During her career, she served as a road trooper at the Chardon Highway Patrol Post. She also served as an Academy instructor at the Ohio State Highway Patrol Academy in Columbus, Ohio for over 7 years. Throughout her OSP career, she served as a Sergeant assigned to the Internal Affairs Unit in General Headquarters. She was later promoted to Lieutenant and then Staff Lieutenant was assigned to the Human Resource Management (HRM) unit where she worked in labor relations and as the training supervisor for the Department of Public Safety. Sue is a graduate of the prestigious 12 week Southern Police Institute (SPI) Administrative Staff and Command School out of the University of Louisville in Louisville, KY.

#### **REGISTRATION INFORMATION**

Name				
Agency				
Address				-
City		_ State		
Zip	Phone		-	
FAX		e-mail		

# **Registration fee:**

## \$500.00 per person

## Training Site:

Greene County Career Center 532 Innovation Drive Xenia, Ohio 45385

### WAYS TO REGISTER:

Mail:Greene County Criminal Justice<br/>AcademyAttn: Tracey Cassel<br/>532 Innovation Drive<br/>Xenia, Ohio 45385<br/>(937) 372-6941 Ext. 1551e-mail:tcassel@greeneccc.com

<u>Fax:</u> (937) 502-4400

School: First Line Supervision Greene County Criminal Justice Academy September 30-October 3, 2024

