

ProMedica OnDemand allows you to have a live video visit with a board-certified provider – 24/7/365 – no matter where you are. Virtual visits provide real-time audio and video through our OnDemand mobile app or website. You'll use your smartphone, tablet or computer for the visit.

## How do I get started?

- Download the ProMedica OnDemand app to your mobile device, tablet or computer.
- Visit promedica.org/OnDemand to sign up and create your account. Note: Signing up early – before you need the service – will save you time later.
- After you've signed in, select a provider and start your visit.

## ProMedica OnDemand visits feature:

- Your choice of U.S. board-certified providers
- Care for children
- Consults, diagnoses, and prescriptions, if needed
- No appointments or long waits
- Convenient payments made by credit card



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