



PERSONAL CALL CENTER REPRESENTATIVE

PARAMOUNT HEALTH CARE

IT'S CONVENIENT AND EASY!

As a Paramount member, you can have your very own personal call center representative. This means you will speak to the same person in member services every time you call. You'll enjoy the personalized experience of hearing a familiar voice to answer your questions about claims, benefits and your health plan.

YOU HAVE **THREE** WAYS TO SIGN UP:

Register online	Visit paramounthealthcare.com/PCCR
OR	
Call Member Services	419-887-2525 Toll-free 1-800-462-3589 TTY 419-887-2526 TTY toll-free 1-888-740-5670
OR	
Complete the form below and mail it to us	Paramount Health Care 1901 Indian Wood Circle Maumee, Ohio 43537

Once we receive your info, your new personal call center rep will call you. They will introduce themselves and share how you can contact them directly.

 **PARAMOUNT**
Affiliate of ProMedica

PERSONAL CALL CENTER REP REQUEST FORM

Your name: _____

Your ID number from your insurance card: _____

How many members on your contract? _____ Daytime phone number: _____

Preferred language, if other than English: _____

Additional comments: _____
