



**ACADEMY**  
IMAGINE. INVESTIGATE. INNOVATE.

Helpdesk Initial Login

Navigate to  
[helpdesk.i3academy.org](https://helpdesk.i3academy.org)





Sign in

to access ServiceDesk Plus

mail address or mobile number

NEXT

Forgot Password?

Sign in using



KEEP YOUR ACCOUNT SECURE

Zoho OneAuth is our new in-house multi-factor authentication app. Shield your Zoho account with [OneAuth](#) now.

# Click the link for Google



 Sign in with Google

Choose an account

to continue to [zoho.com](https://zoho.com)

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 Use another account

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To continue, Google will share your name, email address, language preference, and profile picture with [zoho.com](https://zoho.com). Before using this app, you can review [zoho.com's privacy policy](#) and [terms of service](#).

Choose your  
@i3k12.org  
Google account





## Enable Two Factor Authentication.

### Secure your Zoho Account.

Because longer passwords alone aren't enough to protect your account from password breaches.

Add an extra layer of security to authenticate your login through any one of the following:

OneAuth (Recommended)

Supports Face ID, Touch ID, Fingerprint, Push Notification, QR Code, and TOTP

INSTALL NOW

Mobile Number

Time-based OTP Authenticator

YubiKey

# Click Remind me later

[Remind me later](#)



How can we help you?

Search in portal



Which service desk do you need help with?

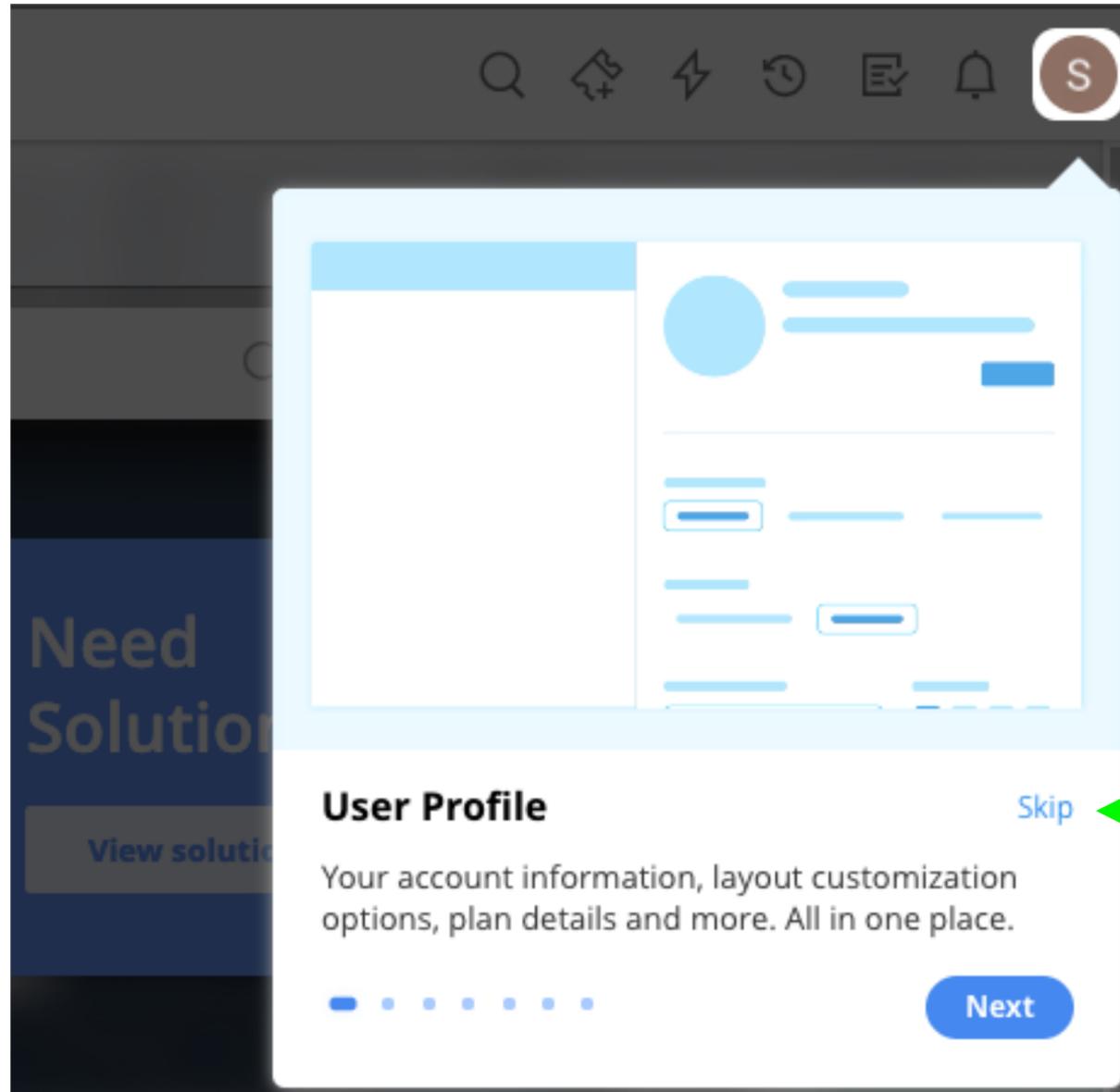


i3 Academy

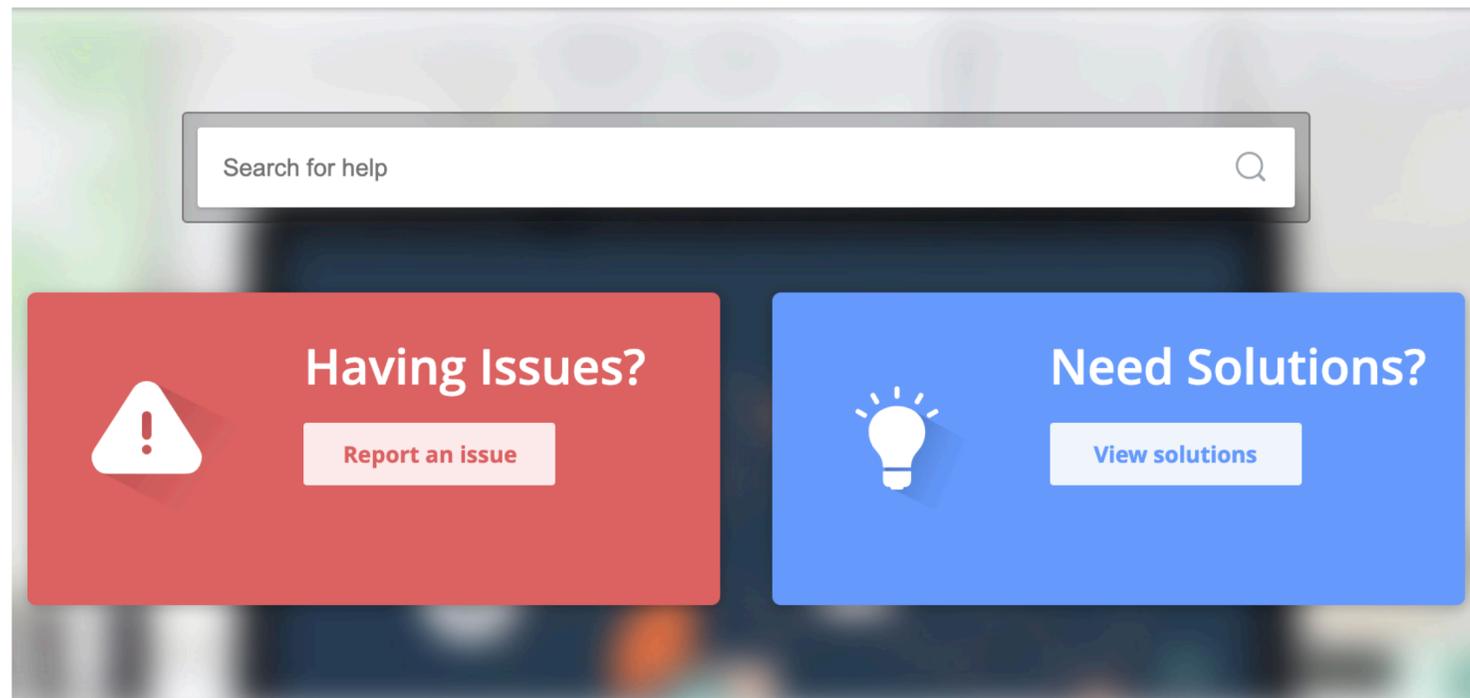


**Click the main button  
for i3 Academy**





Click Skip



**For issues, click the  
Report an Issue button**

**For our Knowledge Base,  
click View Solutions**

### Requester Details

\* Requester Name

\* Phone Number

\* Category

\* Sub Category

\* Subject

\* Description   
 **B** *I* U ~~ABC~~ **F** 10 

**Fill out the required fields.**

**Give it a subject and tell us what is happening in the description field.**

**We will follow up with you and resolve your issue promptly. We will also send out a survey so you can let us know how we are doing.  
Thank you!**





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