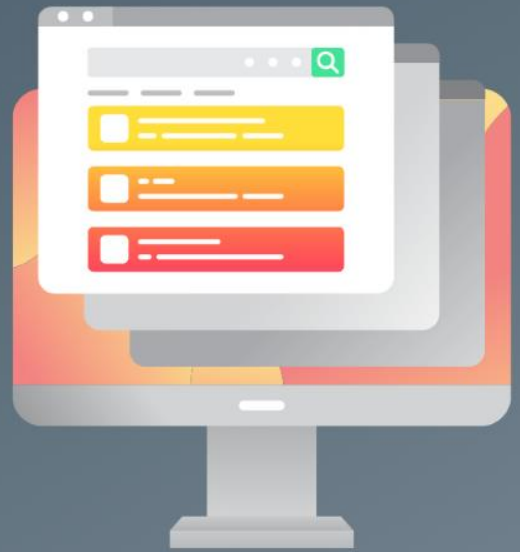# UCHealth Plan Administrators
Member Portal

Portal Enhancements

On July 7th, 2022, UCHealth Plan Administrators member portal will be switching domains. You will need to re-register your account before you can access the upgraded portal.

What's Changing?

Not a whole lot! You can expect a new look and feel while still accessing the same great user-friendly benefits of the portal.
- Spanish translation
- Healthy Insights / Health Education

Manage your Benefits and <u>Register Today!</u>

1. Visit tpa.uchealth.org and select member portal
2. Select "Create a New Login Account"
3. Select "Members"
4. Follow the instructions and enter your information exactly as it appears on your member ID card.

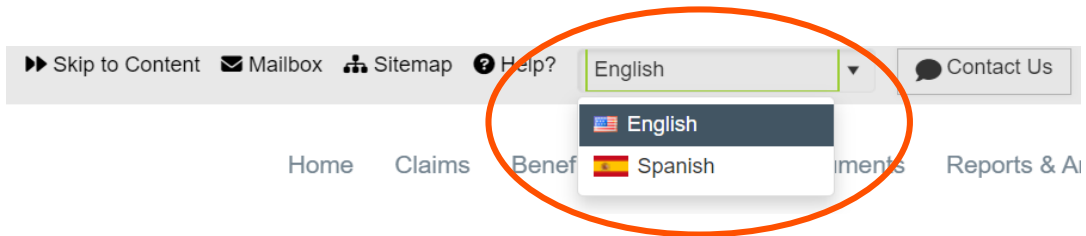**Registration issues? Here are a few tips:**
- If your member ID is generating an error, try adding a "1" to end of your identification number.
- If your postal code is generating an error, verify the address you used when submitting your initial election form. Did you use a PO Box or street address?

1-800-207-1018   tpacustomerservice@uchealth.org

Spanish Translation

1. **Login to your member portal**
2. **Locate the language preference in the top navigation bar**

Common forms now available in Spanish!
- ✓ Claim Form
- ✓ Appeal Form
- ✓ COVID-19 Reimbursement Form
- ✓ Declaration of Common Law Form
- ✓ Enrollment Change Form
- ✓ Other Insurance Form
- ✓ PHI Release Form
- ✓ Prior Authorization Form
- ✓ Various FSA forms if applicable

Health Insights

Personalized health tips, videos and interactive tools driven by actual claims data

Integrated with Healthwise Knowledgebase, the portal updates daily to provide members with meaningful resources that give them practical advice for managing their diagnosis.

Using the members claim experience and diagnosis code, Healthwise Knowledgbase generates targeted communications from over 8,000 available topics.

Topic categories include:
- ✓ Condition-specific or consumer-specific topic categories
- ✓ Symptom-based topics
- ✓ Health condition and treatment topics
- ✓ Health and wellness topics
- ✓ Medical test topics
- ✓ Decision points
- ✓ Actionsets
- ✓ Medications