







# Save thousands on hearing aids, starting as low as \$650!

CASEBP has partnered with, NationsHearing® to offer you a full-service hearing aid discount program. We make the process of selecting hearing aids as convenient and affordable as possible.





You have two ways to access your hearing discount program.

## In-Person Experience

-  **CALL: 877-267-2303 (TTY:711)** and speak with a Member Experience Advisor (MEA) to schedule your hearing test.
-  **TEST:** If the test results show hearing loss, we'll help you find the highest quality hearing aids at the best value.
-  **FIT:** We work with your provider to help you get fitted for new hearing aids.
-  **FOLLOW-UP:** To ensure your complete satisfaction, a MEA will contact you to see if you need any further assistance.

To schedule a no-cost hearing test with a local provider call 877-267-2303 (TTY: 711).

## Digital Hearing Experience

-  **LOGIN:** Log into your member portal at **Members.NationsHearing.com/CASEPB** to access your hearing discount with code **CASEBP491**.
-  **TEST:** Take a hearing test and receive your results within minutes.
-  **HEARING AIDS:** Order your hearing aids using your discount and have them shipped at no added cost.
-  **CONNECT:** Connect with an online representative if you have questions.

To learn how to access your hearing benefit from home call 877-259-4083 (TTY:711).

**CASEBP**

**nations hearing**

## Program Features include:

- Annual hearing test with no out-of-pocket cost
- Access to a nationwide network of 8,000+ providers
- Hearing aids available from all major manufacturers
- Low pricing and a 60-day, 100% money-back guarantee
- Concierge services by dedicated Member Experience Advisors
- Three follow-up visits
- 3-year manufacturer's repair warranty
- 3 years of batteries included\*
- One-time replacement coverage for lost, stolen or damaged hearing aids\*\*
- 12- and 18-month financing options available with 0% APR, no money down

\*Not applicable to the purchase of rechargeable hearing aid models.

\*\*Deductibles vary by manufacturer and typically range from \$175-\$225.

## Hearing Aid Pricing Overview

Technology Level	Average Retail Price Per Hearing Aid	Member Price Per Hearing Aid
Entry	\$1,250	\$650
Basic	\$1,500	\$825
Prime	\$2,000	\$1,125
Advanced	\$2,750	\$1,725
Premium	\$3,250	\$2,125



**Hearing Hunt is a fun and challenging word search game designed to sharpen your clarity of hearing.**

The game uses a multi-themed display with sound clues that ask you to listen and find hidden words while earning rewards and receiving healthy hearing tips. The auditory experience is especially helpful when paired with Bluetooth® hearing aids.

**Download Hearing Hunt today!**



To learn more, call **877-267-2303 (TTY: 711)**, or visit **NationsHearing.com/CASEBP**.

Our team of MEAs is available from 8:00 a.m. – 11:00 p.m. ET, seven days a week.

## Frequently Asked Questions

**Q: How does NationsHearing® work with my health plan?**

**A:** Your plan has partnered with NationsHearing to administer your hearing discount program which provides exceptional service and cost-effective prices on the latest hearing aids.

**Q: What is the difference between in-person and digital hearing experience?**

**A:** If you choose to have an in-person hearing test, NationsHearing will schedule your appointment with a local provider. We also help to find you the most comfortable and affordable hearing aids. And we follow-up to ensure your complete satisfaction.

Our digital hearing experience allows you to take a hearing test from the comfort of your home using an internet-enabled device. It also allows you to order hearing aids with remote programming and home delivery at no cost.

**Q: What if I already had a hearing test with another provider?**

**A:** If your test is more than 6 months old, your new provider may conduct their own hearing test to properly fit your new hearing aids.

If you are using the digital hearing experience, you will need to take the digital hearing test and use your new test results to order hearing aids.

**Q: What do you charge for a hearing test?**

**A:** As part of your NationsHearing discount program, you will receive an annual hearing test with no out-of-pocket cost.

The digital hearing experience allows you to take a no-cost hearing test at any time.

**Q: How do I select a NationsHearing provider?**

**A:** Our Member Experience Advisors will find you a local hearing provider from our 8,000+ provider network across the U.S.

**Q: What brands of hearing aids do you offer?**

**A:** NationsHearing offers the latest hearing aids from all major manufacturers. That means you have access to the most cutting-edge technologies and affordable pricing for more than 1,200 makes and models. Today's hearing aids are enhanced with state-of-the-art features and designed for your comfort and lifestyle. Many of the hearing aids available today are Bluetooth®+ enabled and allow you to connect directly with your cell phone.\*

**Q: Is there a warranty included on the hearing aids?**

**A:** Yes. NationsHearing offers a 3-year repair warranty and one-time Lost, Stolen or Damaged (LS&D) replacement coverage\* per hearing aid. To file a claim, call us at 800-921-4559, pay your deductible and we will order the replacement hearing aid(s).

Once the hearing aid(s) arrives, your NationsHearing advisor will contact you to schedule an appointment for reprogramming and refitting.

**Q: Will I need to order batteries for my hearing aids?**

**A:** No. Your hearing aids come with batteries and your discount program includes three years of batteries\*\*\* (per hearing aid), at no additional cost.

**Q: What is the return policy?**

**A:** NationsHearing offers a 60-day, 100% money-back guarantee, regardless of the reason for the return.

**Q: How do I get started?**

**A:** To schedule your no-cost hearing test, call **877-267-2303 (TTY: 711)** 8:00 a.m. to 11:00 p.m. ET, seven days a week.

Visit **Members.NationsHearing.com/CASEPB** to log into the digital hearing experience and the online portal will guide you to take a digital hearing test.

Regardless of how you access your hearing test, we will help you to select the highest quality hearing aids at the best value.

†The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.

\*Select makes and models apply to digital hearing aid orders.

\*\*Deductibles vary by manufacturer and typically range from \$175-\$225.

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