

NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY

WORKERS' COMPENSATION PROPERTY & LIABILITY CLAIMS

WORKBOOK



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

This workbook is provided as a reference for claim reporting procedures by Cannon Cochran Management Services, Inc. on behalf of New Mexico Public School Insurance Authority.

Workers' compensation reporting requirements are established by the state of New Mexico.

NMPSIA is a self-insured government pool in which all members share in the risk and rewards of prudent claim prevention and claim management.

Claims reported by NMPSIA Members are managed by CCMSI on a team approach that utilizes input and communication between NMPSIA, the NMPSIA Insured Member, and CCMSI Claims Representatives until the resolution of the claim.

IF YOU HAVE ANY QUESTIONS REGARDING THIS WORKBOOK OR ABOUT REPORTING A CLAIM, PLEASE CONTACT YOUR CLAIM REPRESENTATIVE OR THEIR SUPERIVSOR

Cannon Cochran Management Services, Inc.

www.ccmsi.com
4300 San Mateo NE, Suite A-300
Post Office Box 30870
Albuquerque, New Mexico 87190-0870

505-837-8700 800-635-0679

Workers' Compensation Fax: 505-888-6794

Property and Liability Fax: 505-888-6901

FORMS IN THIS WORKBOOK CAN BE FOUND AT NMPSIA.COM



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

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PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

SECTION 1

WORKERS COMPENSATION CLAIMS REPORTING REQUIREMENTS



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

INFORMATION YOU NEED TO KNOW

Cannon Cochran Management Services Inc. (CCMSI) manages all NMPSIA's workers' compensation claims. Inquiries on claims should be directed to them at 505-837-8700 or 1-800-635-0679.

The New Mexico Workers' Compensation Administration (WCA) regulates all group self-insured funds in New Mexico. They mediate contested claims as well as levy fines for noncompliance. They also have an ombudsman program for employers and employees alike. Their mailing address and phone number is:

Workers' Compensation Administration PO Box 27198 Albuquerque, NM 87125-7198 1-800-255-7965 or 841-6000

E 1.2 Employer's First Report of Injury or Illness Form - used to report all on-the-job injuries. NMPSIA requests that all injury/illnesses be reported to CCMSI within 24 hours of the injury/illness or within 24 hours of your first knowledge of the accident/injury, but no later than 72 hours. The First Report can be entered online using ICE (Internet Claims Edge).

PLEASE NOTE: Employers who report injuries late are subject of up to \$1,000 by the Workers' Compensation Administration. Because late reporting also seriously obstructs any investigation CCMSI may need to conduct, NMPSIA has also instituted an assessment of \$100.00 for each First Report of Injury that is 1-30 days late and a \$500.00 assessment if the First Report is more than 30 days late.

Notice of Medical Provider. You must post <u>in writing</u> your choice of medical provider in your area or post a notice in writing that the injured employee can make the initial choice of medical provider. If you do not post either of these notices, an employee may choose the doctor they prefer and **you may never be able to petition for** a **change of provider.** This makes the claim more difficult to manage and can also increase your workers' compensation costs.

Correspondence From the Workers' Compensation Administration (WCA).

If you receive any petitions or claims from the WCA, please notify CCMSI immediately. Very stringent time frames are involved and failure to act immediately could result in serious legal consequences.

Employer Involvement. NMPSIA & CCMSI encourages you to become involved with your claims. Good communication between the employer, the injured worker, and CCMSI Claim Personnel is essential in controlling the cost of the claim. Please advise your employees to cooperate with them. **DO NOT** advise them to seek an attorney.

Modified Duty. Modified duty is legitimate work that an injured worker can perform until the health care provider has given the injured worker a full work release. It cannot be "made-up-work" and should have a time limit (for example, 12 weeks, the same period as FMLA).



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

What Do I Do When? There is an On-The-Job Injury

EMERGENCY

- 1) If it is an emergent situation, take the employee to the nearest emergency room or call 911.
- 2) Fill out the ICE report online within 24 hours (72 hours at the latest).
- 3) CCMSI contact information is:

Cannon Cochran Management Services Inc.
P.O. Box 30870
Albuquerque, NM 87190-0870
Telephone: 505-837-8700 / Fax: 505-888-6794
www.ccmsi.com

NON-EMERGENCY

(INJURIES REQUIRING MEDICAL CARE)

- 1) Take or direct, depending on your policy, the Injured Worker to the designated Medical Provider.
- 2) Fill out the ICE report online within 24 hours (72 hours at the latest).

PLEASE NOTE: The WCA does not allow employers and/or employees to pay for medical bills out of pocket. This practice may result in fines. Please provide the injured worker with the claim number generated after the report is entered into ICE as well as CCMSI contact information.

FIRST AID

- 1) Administer first aid to the injured worker.
- 2) Ask your employee to complete and sign a "Notice of Accident" form.
- 3) Fill out the ICE report online within 24 hours (72 hours at the latest).

For Your Protection:

First Aid kits should be available to employees on every job site.

- OSHA requires that all job sites have at least one employee trained in first aid.
- Prompt attention to first-aid-only injuries can prevent them from becoming expensive claims.

NOTICE OF ACCIDENT

CCMSI recommends that employers require their injured workers to complete and sign a "Notice of Accident" form for all types of accidents. This allows the injured worker to document their accident.



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

After the NOA form is completed, the employer should give a copy to the injured worker and upload a copy into the workers claim on ICE.

The "Notice of Accident" forms can be printed from NMPSIA.com. The poster and a supply of "Notice of Accident" forms must be posted for employee use. Additional posters can be obtained at no charge from the nearest WCA office or call CCMSI.

ATTENTION!

- Report Injuries. There have been many instances in which an employer does not report a
 claim because they feel it is not valid. In some instances, the first time CCMSI was notified of
 an injury was when the injured worker filed for mediation through the WCA.
- If an employee reports an on the job injury to you that requires medical attention, you are required by law to file a claim even if you don't feel the claim is valid.
- Never pay for a claim directly. If you receive bills from a medical provider, forward them immediately to CCMSI. They will file all reports on your behalf and pay all medical and indemnity costs for compensable claims. CCMSI uses statutory and negotiated discounts from providers which decrease the cost of the claim.
- Make sure and notify CCMSI immediately when you find out about a claim. Late reporting
 can result in assessments or fines to you from NMPSIA or the Workers' Compensation
 Administration. Delays in reporting can also result in increased claims costs and may hinder any
 investigation that CCMSI may need to conduct.



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

BE PREPARED BEFORE A WORK COMP INJURY OCCURS!

DOES YOUR SCHOOL HAVE WRITTEN
WORKERS' COMPENSATION POLICY, REGULATION, OR PROCEDURE?
IF NOT, FIND THE OPTION THAT FITS YOUR SCHOOL AT
NMPSIA.COM

DIFFERENCE - WORKERS' COMPENSATION POLICY or PROCEDURE - OPTION 1-A

- Employer Selects Initial Health Care Provider;
- Injured Worker may use Leave (Sick, Vacation or PTO) for the 7-Day Waiting Period Only;
- Injured **Worker is Responsible for their Portion of Insurance Premiums** while Disabled as a result of a Compensable Industrial Injury;

DIFFERENCE – WORKERS' COMPENSATION POLICY or PROCEDURE – **OPTION 2-A**

- Worker Selects Initial Health Care Provider;
- Injured Worker may use Leave (Sick, Vacation or PTO) for the 7-Day Waiting Period Only;
- Injured **Worker is Responsible for their Portion of Insurance Premiums** while Disabled as a result of a Compensable Industrial Injury;

DIFFERENCE – WORKERS' COMPENSATION POLICY or PROCEDURE – **OPTION 3-B**

- **Employer Selects** Initial Health Care Provider;
- Injured Worker may use Leave (Sick, Vacation or PTO) until Accumulated Leave has been Exhausted;
- Injured Worker is allowed to have their Portion of Insurance Premiums, Retirement Contributions, etc., deducted from Payments of their Accumulated Leave until the Accumulated Leave has been Exhausted;

DIFFERENCE – WORKERS' COMPENSATION POLICY or PROCEDURE – *OPTION 4-B*

- Worker Selects Initial Health Care Provider;
- Injured Worker may use Leave (Sick, Vacation or PTO) until Accumulated Leave has been Exhausted;
- Injured Worker is allowed to have their Portion of Insurance Premiums, Retirement Contributions, etc., deducted from Payments of their Accumulated Leave until the Accumulated Leave has been Exhausted;



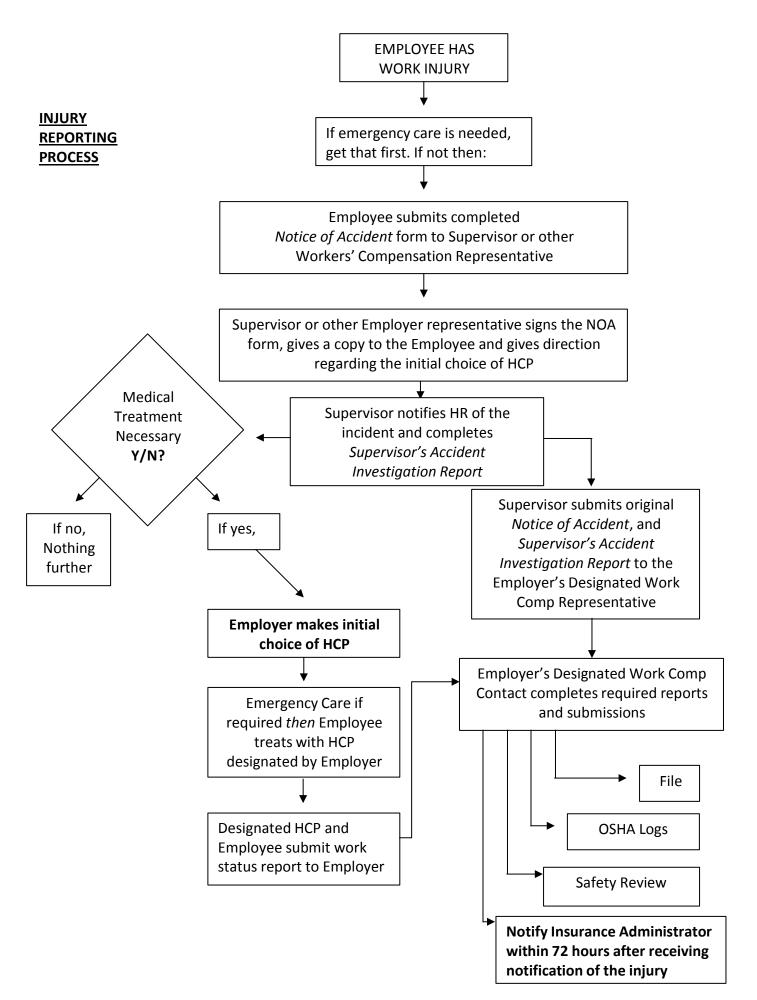
PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

Next page:

EXAMPLE OF INJURY REPORTING PROCESS IF

EMPLOYER MAKES THE INITIAL SELECTION OF

HEALTH CARE PROVIDER



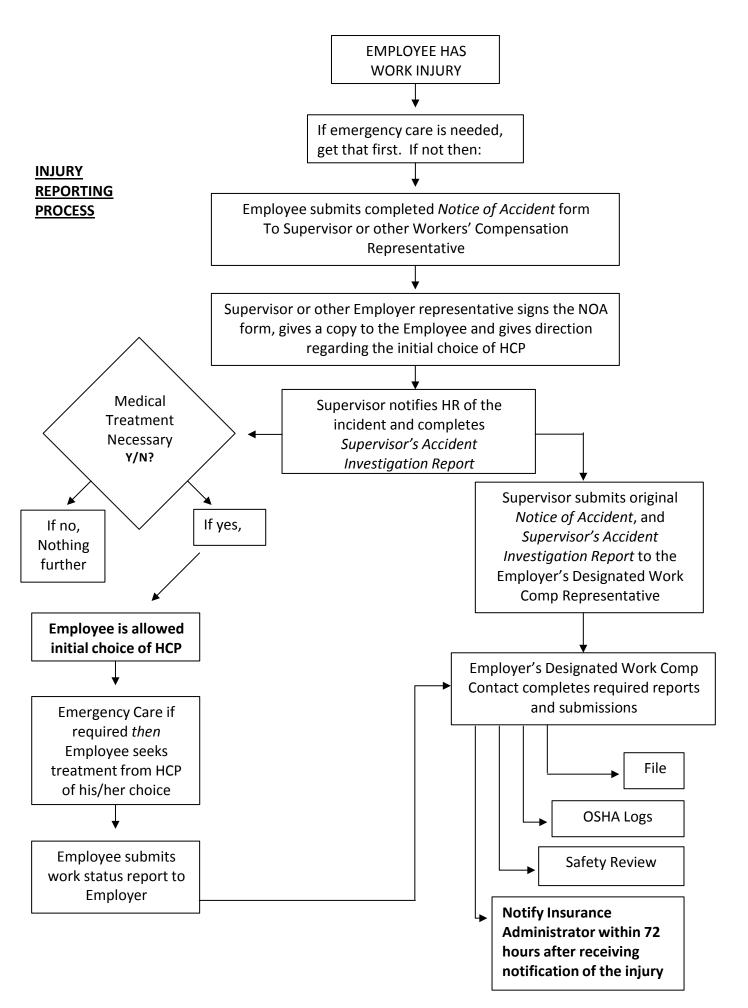


Next page:

EXAMPLE OF INJURY REPORTING PROCESS IF

WORKER MAKES THE INITIAL SELECTION

OF HEALTH CARE PROVIDER





PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

WORKERS' COMPENSATION POSTER AND NOTICE OF ACCIDENT FORMS

Employers are required to post the workers' compensation poster with the Notice of Accident (NOA) forms at their workplace. The NOA forms are to be attached or adjacent to the poster. The following is a quote from the New Mexico Workers' Compensation Rule regarding this matter:

11.4.2.10 ACCIDENT NOTICE POSTERS AND ACCIDENT NOTICES:

- A. Every employer shall post and keep posted in conspicuous places on its business premises, in areas where notices to employees and applications for employment are customarily posted, an accident notice poster stating the requirement that workers notify employers of accidents. The accident notice poster is available at the WCA at no charge to the employer on a form approved by the director.
- B. Every employer must keep attached to the accident notice poster an adequate supply of notice of accident forms approved by the director.
- C. Any employer may submit to the director a proposal for approval of a notice of accident form or accident notice poster. No form shall be approved except in writing, signed by the director.

For your consideration, there are three different NOA forms available in this document and on the NMPSIA.com website that are approved by the director. *Only one of the three is to be used at your school*.

- 1) Form NOA-1-W, is the official NOA form provided by the WCA and is used by Employers in New Mexico who make the initial selection of health care provider or allow the Worker to make the initial selection.
- 2) **Form NOA-1-NMPSIA 2015**, is a form approved for NMPSIA by the WCA director. This form is used by **schools that make the initial selection of health care provider.**
- 3) **Form NOA-2-NMPSIA 2015**, is a form approved for NMPSIA by the WCA director. This form is used by schools that **allow the worker to make the initial selection of health care provider.**

Because the party that makes, or is allowed the initial selection, has the right to that selection for only 60 days, a school's policy to make the initial selection of health care provider or allow the worker to make the initial selection carries significant consequences! For most schools in New Mexico, we recommend the policy to allow the injured worker to make the initial selection of health care provider. The following is a quote from the New Mexico Workers' Compensation Statute regarding this matter:

52-1-49. Medical and related benefits; selection of health care provider; artificial members.

- A. The employer shall initially either select the health care provider for the injured worker or permit the injured worker to make the selection. Subject to the provisions of this section, that selection shall be in effect during the first six days from the date the worker receives treatment from the initially selected health care provider.
- B. After the expiration of the initial sixty-day period set forth in Subsection B of this section, the party who did not make the initial selection may select a health care provider of his choice. Unless the worker and employer otherwise agree, the party seeking such a change shall file a notice of the name and address of his choice of health care provider with the other party at least ten days before treatment from that health care provider begins...



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

Next page:

WORKERS COMPENSATION POSTER

Produced by the New Mexico Workers' Compensation Administration

In the blocked section designated for the "Employer's Insurer / Claims Representative" Please insert one of the following statements:

The (NAME of ENTITY) permits Employees the initial selection of health care provider (HCP) for work related injuries or conditions.

The Insurer/Claims Representative for (NAME of ENTITY) is:

CCMSI

(Cannon Cochran Management Services, Inc.)
PO Box 30870
Albuquerque, NM 87190
505-837-8700 / 800-635-0679

Please review the (NAME of ENTITY) Employee Handbook or contact Human Resources for additional information regarding Attendance and Illness Policies and Procedures.

The (NAME of ENTITY) chooses to select the initial health care provider (HCP) for work related injuries or conditions.

The Insurer/Claims Representative for (NAME of ENTITY) is:

CCMSI

(Cannon Cochran Management Services, Inc.)
PO Box 30870
Albuquerque, NM 87190
505-837-8700 / 800-635-0679

Please review the (NAME of ENTITY) Employee Handbook or contact Human Resources for additional information regarding Attendance and Illness Policies and Procedures.

WORKERS' COMPENSATION ACT

If You Are Injured At Work Si Se Lastima En El Trabajo

- 1) Notice -- In most cases you must tell your employer about the accident within 15 days, using the Notice of Accident Form.
- 2) You have the right to information and assistance from an information specialist known as an Ombudsman at the Workers' Compensation Administration.
- 3) Claims information Contact your employer's Claims Representative.
- Aviso. En la mayoría de los casos usted debe de avisarle a su empleador del accidente dentro de los primeros 15 días usando las formas de Aviso de Accidente.
- 2) Usted tiene el derecho a información y ayuda contactándose con un especialista en información conocido como "Ombudsman" en la Administración para la Compensación a los Trabajadores.
- Información acerca de Reclamaciones. Contáctese con el representante de reclamaciones de su compañía.

Employe	r's Insurer / Claims Representative:
Name: Phone #:	
Address:	
Note: Emplo	er must fill in this insurer / claims representative information.

YOUR RIGHTS

If you are injured in a work-related accident:

Your employer / insurer must pay all reasonable and necessary medical costs.

You may or may not have the right to choose your health care provider. If your employer / insurer has not given you written instructions about who chooses first, call an ombudsman. In an emergency, get emergency medical care first.

If you are off work for more than 7 days, employer / insurer must pay wage benefits to partially offset your lost wages.

If you suffer "permanent impairment," you may have the right to receive partial wage benefits for a longer period of time.

Ombudanes Albuquerque: 1-806-255-7965 1-506-841-6000 abudanen are located at the following offices: outpurque: Farmington: Las 06-255-7965 1-800-558-7310 1-8 06-841-6000 1-505-599-9746 1-5* Las Cruces: 1-800-870-6826 1-675-524-6246

SUS DERECHOS

Si se lastima en el trabajo:

Su empleador / asegurador debe de pagar por los gastos médicos necesarios y razonables.

Es posible que usted tenga, o no tenga, el derecho de escoger el proveedor de servicios para la salud. Si su empleador / asegurador no le ha dado instrucciones por escrito de quien es él que selecciona primero, preguntele o llame a un ombudsman. En una emergencia, obtenga asistencia médica de emergencia primero.

Si usted está fuera del trabajo por más de siete días, su empleador / asegurador debe de hacerle un pago compensatorio de prestaciones para compensar parcialmente la pérdida de su salario.

Si usted sufre "daño permanente," usted puede tener el derecho a recibir prestaciones parciales de salario por un periodo de tiempo más largo.

Roswell: Santa Fe: 1-866-311-8587 1-505-476-7381 1-575-623-3997 Lovington: 1-800-934-2450 1-575-396-3437

If You Need HELP Call:

Ask for an Ombudsman

Si Usted Necesita Ayuda Llame Al:

Pregunte por un Ombudsman

1 - 8 6 6 - W O R K O M P (1-866-967-5667)

Visit our website at: www.workerscomp.state.nm.us

oter and Notice of Accident Forms call: 1-366-967-566

USE A NOTICE OF ACCIDENT FORM TO REPORT YOUR ACCIDENT TO YOUR SUPERVISOR

EMPLOYER: You are required by law to post this poster where your employees can read it and to post lotice of Accident forms with it. This poster without Notice of Accident forms does not comply with law. You have other rights and duties under the law.

New Marion Workers' Computation Administration 2409 Centre Avenue, Affragranges, New Marion 87005 P.C. Eun 27098, Affragranges, New Marion 87123-7108



This power published \$13.07. It recession valid until price send and represedes all price ventors except \$13.95.



Next page: NOTICE OF

ACCIDENT Form NOA-1-W

Produced by the New Mexico Workers' Compensation Administration



NOTICE OF ACCIDENT OR OCCUPATIONAL DISEASE DISABLEMENT NOTIFICACIÓN DE ACCIDENTE O ENFERMEDAD DE OFICIO

In accordance with New Mexico law. Section 52-1-29. Section 52-3-19 and Section 52-1-49. NMSA 1978: NMAC 11.4.4.11 Conforme a la Ley de la Compensación de los Trabajadores, Sección 52-1-29 ,Sección 52-3-19 y Sección 52-1-49, NMSA 1978; NMAC 11.4.4.11

I,, Yo, (name of employee/nombre del empleado)	was involved in an on-the-job accident or was disabled me lastimé en un accidente en el trabajo o fui incapacitado
by an occupational disease at approximately, por enfermedad de oficio aproximadamente (time/a la(s) hora(s	on, 20 s)) el (date/fecha) del 20
Employee's social security number:	¿Dónde ocurrió el accidente?
¿Qué ocurrió?	
To be completed by Employer: Completado por el empleador: If Yes, Employer has right to change health care provider after 60 of En caso afirmativo, el empleador tiene derecho a cambiar de proveedor de atención médica después de 60 dias. WORKER MUST INITIAL	Worker will choose health care provider. Yes No Trabajador elegirá proveedor de atención médica. days. If No, Worker has the right to change health care provider after 60 days. En caso que no elige, el trabajador tiene derecho a cambiar de proveedor de atención médica después de 60 dias. INICIALES DEL TRABAJADOR
Date/Fecha: ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULEN	Signed/Notice Received:
PREVIOUS NOA FO	RMS ARE STILL VALID FOR USE

Worker --

For emergency medical care, go to any emergency medical facility.

Workers and Employers with questions about workers' compensation may contact an Ombudsman at any New Mexico Workers' Compensation Administration office for information and assistance. The offices are open Monday through Friday, 8 a.m. to 5 p.m., except holidays.

Trabajador

Para emergencias médicas vaya a cualquier clinica / hospital.

Trabajadores y empleadores con preguntas acerca de la compensación de los trabajadores pueden comunicarse con un asesor ("ombudsman") a cualquier oficina de la Administración de la Compensación de los Trabajadores para información y asistencia. Las oficinas están abiertas desde las ocho de la mañana hasta las cinco de la tarde de lunes a viernes, con la excepción de dias festivos.

Statewide Helpline -- Linea de Asistencia

1-866-WORKOMP / 1-866-967-5667

toll free -- llamada sin costo de larga distancia

New Mexico Workers' Compensation Administration PO Box 27198, Albuquerque, NM 87125

Albuquerque: (505) 841-6000 - 1 (800) 255-7965 Las Vegas: (505) 454-9251 - 1 (800) 281-7889 Farmington: (505) 599-9746 - 1 (800) 568-7310 Las Cruces: (575) 524-6246 - 1 (800) 870-6826

Lovington: (575) 396-3437 - 1 (800) 934-2450 Roswell: (575) 623-3997 - 1(866) 311-8587

Santa Fe: (505) 476-7381 TDD for the deaf: (505) 841-6043

www.workerscomp.state.nm.us

Employer/employee: Each keep one copy. Empleador/empleado: Retener una copia.



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

Next page:

Approval letter from the Director of the New Mexico Workers' Compensation Administration allowing alternative Notice of Accident forms for NMPSIA



State of New Mexico WORKERS' COMPENSATION ADMINISTRATION

SUSANA MARTINEZ GOVERNOR DARIN A. CHILDERS
DIRECTOR

P.O. BOX 27198 ALBUQUERQUE, NM 87125-7198 (505) 841-6000 WWW.WORKERSCOMP.STATE.NM.US

September 16, 2015

Mr. Henry F. Narvaez NARVAEZ LAW FIRM, P.A. P.O. Box 25967 Albuquerque, NM 87125-0967

Re: Alternative workers' compensation Notice of Accident forms for NMPSIA

Dear Mr. Narvaez:

Thank you for your letter of 9/8/15 regarding a request for approval of alternative workers' compensation Notice of Accident forms. I have reviewed the request and the proposed forms and notify you that they are <u>APPROVED</u> for use by members of the New Mexico Public Schools Insurance Authority ("NMPSIA") pursuant to NMSA 1978, §§ 52-1-29 and 52-3-19.

Please advise your client, NMPSIA, to keep sufficient copies of this letter for future reference in the event there is a question about the appropriateness of the forms.

Thank you for your assistance and best wishes to you and to NMSPIA!

Chille

Sincerely,

Darin A. Childers



Next page:

Alternative
NOTICE OF ACCIDENT Form
NOA - 1 - NMPSIA 2015

EMPLOYERS' INITIAL SELECTION OF HEALTH CARE PROVIDER

Produced by the New Mexico Public Schools Insurance Authority

Approved by the Director of the New Mexico Workers' Compensation Administration



NOTICE OF ACCIDENT OR OCCUPATIONAL DISEASE DISABLEMENT NOTIFICACIÓN DE ACCIDENTE O ENFERMEDAD DE OFICIO

In accordance with New Mexico law, Section 52-1-29, Section 52-3-19 and Section 52-1-49, NMSA 1978; NMAC 11.4.4.11 Conforme a la Ley de la Compensación de los Trabajadores, Sección 52-1-29, Sección 52-3-19 y Sección 52-1-49, NMSA 1978; NMAC 11.4.4.11

,			wa	s involved	l in an on-the-job ac	cident or	was disabl	ed by an	occupation	nal disease
Yo, (name of	employee/nombre del	empleado,) me	lastimé e	n un accidente en el	l trabajo d	fui incapa	ncitado po	r enferme	dad de oficio
at approximate oroximadamen	ly te (time/ <i>a la(s) hora(s</i>)	,on) el	(date/fecha)	, 20 (del 20	. Date of Hire) (fecha de empleo))	Employee (fecha de r	's Date of nacimiento	f Birth)	
	cial security number:			<u>—</u>	Employee's Home	-				
Numero de seg	juro social del emple	ado:			Direccion del emplead	do				
Employee's Tel <i>Número de tel</i>	ephone Number(s): F éfono(s): (Mobile:(Celular)		Other: (Otro)			_
	accident occur? 6 el accidente?									
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What happened ¿Qué ocurrió?	d?									
¿Qué ocurrió?								ofter 60	dave	
¿Qué ocurrió? Employer wil	d? I choose health car girá el proveedor de ate	e provic	der. Worker	has righ	t to change healt	:h care p	rovider a		•	és de 60 dia
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Employer wil El empleador ele Employer's c La elección del e	I choose health cal girá el proveedor de ate choice of health ca cmpleador de proveedo	e provic nción mé re provic r de cuida	der. Worker dica. Trabajad der is: do de la salud e	has righ or tiene e l es:	t to change healt derecho de cambiar	th care provee	rovider a	nción méd	dica despu	

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

PREVIOUS NOA FORMS ARE STILL VALID FOR USE

Worker (Trabajador)

Da

For emergency medical care, go to any emergency medical facility. (Para emergencias médicas vaya a cualquier clinica / hospital.)

Workers and Employers with questions about workers' compensation may contact an Ombudsman at any New Mexico Workers' Compensation Administration office for information and assistance. The offices are open Monday through Friday, 8 a.m. to 5 p.m., except holidays.

(Trabajadores y empleadores con preguntas acerca de la compensación de los trabajadores pueden comunicarse con un asesor ("ombudsman") a cualquier oficina de la Administración de la Compensación de los Trabajadores para información y asistencia. Las oficinas están abiertas desde las ocho de la mañana hasta las cinco de la tarde de lunes a viernes, con la excepción de dias festivos.)

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Santa Fe: (505) 476-7381 TDD for the deaf: (505) 841-6043 <u>www.workerscomp.state.nm.us</u>

Employer/employee: Each keep one copy. Empleador/empleado: Retener una copia.



Next page:

Alternative
NOTICE OF ACCIDENT Form
NOA - 2 - NMPSIA 2015

WORKERS' INITIAL SELECTION OF HEALTH CARE PROVIDER

Produced by the New Mexico Public Schools Insurance Authority

Approved by the Director of the New Mexico Workers' Compensation Administration



NOTICE OF ACCIDENT OR OCCUPATIONAL DISEASE DISABLEMENT NOTIFICACIÓN DE ACCIDENTE O ENFERMEDAD DE OFICIO

In accordance with New Mexico law, Section 52-1-29, Section 52-3-19 and Section 52-1-49, NMSA 1978; NMAC 11.4.4.11 Conforme a la Ley de la Compensación de los Trabajadores, Sección 52-1-29, Sección 52-3-19 y Sección 52-1-49, NMSA 1978; NMAC 11.4.4.11

I,		was involved in an on-the-job	accident or was disabled by an occupational disease
Yo,	(name of employee/nombre del empleado)	me lastimé en un accidente en	el trabajo o fui incapacitado por enfermedad de oficio
at app	proximately,on madamente (time/a la(s) hora(s)) el (, 20 Date of Hire _ date/fecha) (del 20) (fecha de emp	Employee's Date of Birth
Emplo	oyee's social security number:	Employee's Hom	e Address:
Núme	ero de seguro social del empleado:	Direccion del empl	eado
Emplo Núme	oyee's Telephone Number(s): Home: ero de teléfono(s): (Casa)	Mobile: (<i>Celular</i>)	Other: (<i>Otro</i>)
	e did the accident occur? de ocurrió el accidente?		
What ¿Qué	ocurrió?		
Worl	ker will choose health care provider.	Employer has right to change he	salth care provider after 60 days
			biar el proveedor de atención médica después de 60 dias
igned:	:	Signed/Notice Receiv	red:
irma:	(employee/empleado)		da: (employer or representative/empleador o representante)
ate/Fe	echa:	Date/Fecha:	
	PERSON WHO KNOWINGLY PRESENTS A FALSE DRMATION IN AN APPLICATION FOR INSURANCE		A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE CT TO CIVIL FINES AND CRIMINAL PENALTIES.

PREVIOUS NOA FORMS ARE STILL VALID FOR USE

Worker (Trabajador)

For emergency medical care, go to any emergency medical facility. (Para emergencias médicas vaya a cualquier clinica / hospital.)

Workers and Employers with questions about workers' compensation may contact an Ombudsman at any New Mexico Workers' Compensation Administration office for information and assistance. The offices are open Monday through Friday, 8 a.m. to 5 p.m., except holidays.

(Trabajadores y empleadores con preguntas acerca de la compensación de los trabajadores pueden comunicarse con un asesor ("ombudsman") a cualquier oficina de la Administración de la Compensación de los Trabajadores para información y asistencia. Las oficinas están abiertas desde las ocho de la mañana hasta las cinco de la tarde de lunes a viernes, con la excepción de dias festivos.)

Statewide Helpline -- Linea de Asistencia

1-866-WORKOMP/1-866-967-5667

toll free -- llamada sin costo de larga distancia

New Mexico Workers' Compensation Administration PO Box 27198, Albuquerque, NM 87125

> Employer/employee: Each keep one copy. Empleador/empleado: Retener una copia.

Form NOA-2- NMPSIA 2015 22



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

WORKERS' COMPENSATION CLAIMS REPORTING REQUIREMENTS AND CONDUCT OF THE PARITES

As required by the New Mexico Workers' Compensation Administration, NMPSIA request that ALL work accidents, injuries or diseases be submitted to CCMSI. The delivery of benefits payments, management of medical care and payment of bills are the services provided to assure your injured employee gets back on the job as soon as possible. THE NEW MEXICO REGULATORY AUTHORITIES ASSESS SEVERE PENALTIES FOR FAILURE TO PROMPTLY RESPOND TO WORKERS' COMPENSATION CLAIMS.

Prompt reports of injuries help us gather the necessary facts so we can pay for injuries that are work-related, and defend your school against those that are not. As documented in the following excerpt from rule 11.4.3.13.B(4) injuries should be reported to CCMSI within **seventy-two (72) hours** after the worker notifies the employer. The following is a quote from the New Mexico Workers' Compensation Rule regarding this matter:

11.4.3.13 CONDUCT OF PARTIES:

- B. Employer's duties:
- (4) The employer shall report every accident to their insurer or, in the case of a self-insured employer or member of a self-insurance group, their claims administrator, whether or not the employer considers the claim to be valid, within 72 hours of the earlier of:
 - (a) actual knowledge of the accident by the employer; or
 - (b) presentation of a notice of accident form to the employer.

EMPLOYERS' FIRST REPORT OF INJURY OR ILLNESS TO BE SUBMITTED ELECTRONICALLY

As of January 1, 2017, paper copies of the NM WCA FORM E1.2, are no longer accepted by the Workers' Compensation Administration (WCA). The NM WCA FORM E1.2, which is also known as the First Report of Injury (FROI), shall only be submitted through electronic data interchange (EDI) or the WCA website. The following is a quote from the New Mexico Workers' Compensation Rule regarding this matter:

11.4.2.8 DATA COLLECTION:

- A. General provisions:
- (1) Paper copies of FROI and SROI will not be accepted by the WCA as of January 1, 2017. Beginning January 1, 2017, FROI and SROI data shall only be submitted through EDI or the WCA website.

Please do not send paper forms to the WCA. CCMSI accepts Workers' Compensation First Reports of Injury electronically from the employer via the ICE (Internet Claims Edge) system. CCMSI then submits the First Report and any other applicable forms to the WCA through electronic data interchange (EDI).

Please contact CCMSI at 800-635-0679 and request a secure identification number to submit claims electronically using ICE (Internet Claims Edge).



Next page:

Copy (old paper form) of EMPLOYERS' FIRST REPORT OF INJURY OR ILLNESS

Although this form is no longer used to report work injuries to the New Mexico Workers' Compensation Administration, it can be completed by the employer in urgent situation and faxed or emailed to CCMSI. The dedicated fax and email information is:

FAX: 505-888-6794

EMAIL: nmpsiawc@ccmsi.com

*** PLEASE NOTE ***

All Workers' Compensation claims should be filed to CCMSI electronically through the ICE (Internet Claims Edge) system. This form of the Employers' First Report of Injury is to be completed and presented to CCMSI only when the employer does not have an ICE login ID. If your school does not have an ICE login ID, please email nmpsiawc@ccmsi.com with the name, job title, email address and telephone number of the person designated to submit workers' compensation claims to CCMSI.

NEW MEXICO WORKERS' COMPENSATION ADMINISTRATION

EMPLOYERS' FIRST REPORT OF INJURY OR ILLNESS

2410 CENTRE AVE. SE ♦ PO BOX 27198 ALBUQUERQUE, NM 87125-7198

OFFICIAL USE ONLY

PLEA	SE P	RINT IN BLACK INK OR TYPI													
		EMPLOYER (NAME & ADDRESS II	NCL ZIP)			CAR	RIER / ADMIN	NISTRAT	FOR CLAIM	# OSHA LOG	G NUMBER	?	REPORT	PURPC	SE CODE
G E						JURI	SDICTION			JUR	ISDICTION	CLAIN	/ NUMBE	R	
N E						INSL	JRED REPOR	T NUME	BER						
R						EMP	LOYER'S LO	CATION	ADDRESS	(IF DIFFERE	NT)	LOCA	TION #		
A L		PHONE NUMBER	EMPLOYER FE	EIN							-	INDUS	STRY COI	DE	
С		CARRIER (NAME, ADDRESS & PH	IONE NO)			POL	ICY PERIOD		CLAI	MS ADMINISTE	RATOR (N	NAME,	ADDRES	S & PF	IONE NO)
Α	ç	NMPSIA 410 Old Taos Hwy,					то		CCI		on Mon	agam	ant Sar	wices I	(nc.)
R	CLA-E%	Santa Fe, NM 87501				CHE	P.O. Box 3			. Box 3087	ochran Management Services Inc.) 0870 ue, NM 87190				iiic.)
R I							SELF INSUF		1 110	-837-8700	/ 800-63	635-0679			
E	∀ D⊠−Z	850365637		POLICY	/ SELF-IN	SURED	NUMBER				IINISTRATO .094892		IN		
R	N	AGENT NAME & CODE NUMBER		•						•					
E		NAME (LAST, FIRST, MIDDLE)				DAT	E OF BIRTH	SOCIA	L SECURIT	Y NUMBER	DATE H	HIRED		STATE	OF HIRE
М		ADDRESS (INCL ZIP)				GEN	DER MALE		MARITAL	STATUS ARRIED	OCCUP	ATION	I/JOB TIT	LE OR (S	SOC) CODE
P L							FEMALE			LE/DIVORCED		DYMENT STATUS			
0 Y							UNKNOWN			ARATED					
E E		PHONE NUMBER				# OF	DEPENDEN	TS	UNKI	NOWN	NCCI C	LASS	CODE		
w		RATE	PER:	DAY	I П м	ONTH	# DAYS WO	RKED/W	VEEK	FULL PAY FO	OR DAY OF	INJUF	₹Y? 	YES	NO
A G E				☐ WEEK	0	THER:				DID SALARY	CONTINUE	E?		YES	NO
		TIME EMPLOYEE AM BEGAN WORK	DATE OF INJU	RY/ILLNESS	TIME OF		L AM	LAST V	WORK	DATE EMPLO	YER		DATE DI	SABILIT	Y BEGAN
0		L PM			E		L PM								
С		CONTACT NAME / PHONE NUMBER	1			TYPI	E OF INJUR	Y/ILLNE	SS		PART (OF BO	DY AFFE	CTED	
С		DID INJURY/ILLNESS EXPOSURE OF YES		YER'S PREMISES	3?	TYPI	E OF INJURY	/ ILLNE	SS CODE		PART C	OF BOD	OY AFFEC	TED CC	DDE
U		DEPARTMENT OR LOCATION WHER OCCURRED	E ACCIDENT OR I	ILLNESS EXPOS	URE	ALL EQUIPMENT, MATERIALS, OR CHEMICALS EMPLOYEE WAS USING WHEN ACCIDENT OR ILLNESS EXPOSURE OCCURRED									
R															
R		SPECIFIC ACTIVITY THE EMPLOYEE ILLNESS EXPOSURE OCCURRED	: WAS ENGAGED I	IN WHEN THE AC	CCIDENT (OR	WORK PRO EXPOSURE			YEE WAS ENG	SAGED IN V	WHEN	ACCIDEN	IT OR IL	LNESS
E		HOW INJURY OR ILLNESS / ABNOR	PMAL HEALTH CO	ONDITION OCCI	IRRED D	ESCRIB	E THE SEOU	ENCE (OF EVENTS	S AND INCLUI	DE ANY OR	UECTS	S OR SUE	RSTANC	ES THAT
N		DIRECTLY INJURED THE EMPLOYE				200.112	2 1112 0240		0. 2.2	57.115 1110202		.02010	7011 002		20 11 11 11
С													CAUSE (OF INJUI	RY CODE
E		DATE RETURNED TO WORK IF F/	ATAL, GIVE DATE	OF DEATH	WERE S	AFEGU	ARDS OR SA	FETY E	QUIPMENT	PROVIDED?			☐ YES	3	□ NO
_					WERE T	HEY US	ED?						YES	1.	□ NO
T R		PHYSICIAN / HEALTH CARE PROVID	ER (NAME & AD	DDRESS)	•	HOS	PITAL (NAM	E & AD	DRESS)			_	L TREATI		EATMENT
E A T												H	MINOR: I	BY EMP	LOYER
M E N															OSPITAL
Ϋ́		MITNESSES (NAME & DUONE ")											EMERGE		
О Т		WITNESSES (NAME & PHONE #)													MEDICAL/
н		DATE ADMINISTRATES MOTIFIES		DATE COST		DED 4 5 5	DIO NAME :	TIT! =				Ш	LÖST TII	ME ANTI	CIPATED
E R		DATE ADMINISTRATOR NOTIFIED		DATE PREPARE	PF ט <u>-</u>	PREPARER'S NAME & TITLE									

NM WCA FORM E1.2

EQUIVALENT TO OSHA'S FORM 301

FORM IA-1 (7/02) © IAIABC 2002



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

Next page:

Example of SUPERVISOR'S ACCIDENT INVESTIGATION REPORT

	DEPARTMENT	SHI	SHIFT						
GENERAL INFORMATION	EMPLOYEE NAME	JOE	JOB TITLE						
	EMPLOYEE NUMBER	X (M/F)							
VFOR	TYPE OF ACCIDENT/ILLNESS								
AL IN	TYPE OF INJURY								
ENER			T						
Ē	PART OF BODY INJURED TREATMENT		DID EMPLOYEE RETURN TO WOR THE SAME DAY?	lK.					
	☐ FIRST AID WHERE DID THE ACCIDENT HAPPEN? USE ADDITIONAL SHI		☐ YES ☐ NO						
ON				_					
DESCRIPTION									
ESCI				_					
Ι				_					
	SPECIFIC MACHINE, TOOL, SUBSTATNCE OR OBJECT CONNE	ECTED WITH THE AC	CCIDENT						
	UNSAFE MECHANICAL/PHYSICAL/ENVIRONMENTAL CONDI	TION AT TIME OF A	CCIDENT (Be Specific)						
8									
CAUSES	PERSONAL FACTORS (Attitude, Lack of Knowledge or Skill, Slow Reaction, Fatigue)								
\mathbf{C}^{r}									
	PERSONAL PROTECTIVE EQUIPMENT REQUIRED								
	WAS INJURED EMPLOYEE USING REQUIRED EQUIPMENT?								
SI	ACTION PLAN TO PREVENT RECURRENCE (Modification of Ma	chine, Mechanical Gua	rding, Environment, Training)						
TION				_					
ENDA				_					
RECOMMENDATIONS				_					
REC	SUPERVISOR'S SIGNATURE	DATE							
	ACTIONS TAKEN ON RECOMMENDATIONS (Include Date Comp								
FOLLOW- UP									
FOL				_					



Next page:

Example of REPORT OF WORK ABILITY

To be given to the injured worker immediately following their injury so they can take it to their initial evaluation with the health care provider.

*** PLEASE NOTE ***

The Employee Information at the top of the Report of Work Ability, including the claim number, can be completed by the Employer before giving the document to the injured worker to take to the health care provider.

		REPORT OF WOR	K ABILITY					
EMPLOYEE:	1. PLEASE HAVE EACH HEALTHCARE CLINICIAN COMPLETE THIS FORM AT EACH VISIT TO THE CLINICIAN: 2. PLEASE PROVIDE A COPY OF THE COMPLETED FORM TO YOUR SUPERVISOR AFTER EACH VISIT							
CLINICIAN:	PLEASE COMPLETE, SIGN AND FAX THIS FORM TO EMPLOYMENT SERVICES AT:							
		EMPLOYEE INFO	RMATION					
Last Name		First Name		Middle Initial				
Employee ID#	Date of Birth	Date of Injury/Illness	Job Title/Description	Phone				
Employer		Supervisor or Contact_		Employer Phone				
	er's Compensation Administrat SI, P.O. Box 30870, Albuquerqu	_	·					
	AUTI	HORIZATION TO RELE	ASE INFORMATION					
following medi	ize my medical provider to releas cal condition to my employer or e	employer representative.	•	my examination or treatment for the				
	TREATING PROVIDI	ER'S EVALUATION-CO	MPLETE IN FULL FO	R EACH VISIT				
Treatment Date	Fo	r: Initial Treatment I	☐ Follow-up Appointmer	nt				
Nature of Visit:	☐ Work Related ☐ 1	Not Work Related	Unknown					
Diagnosis:	mstances of the Injury/Illness:				_ 			
Medication Pre	scribed Could Cause Drowsiness	or Impair Ability and/or O _l	perate Heavy Equipment:	□ Yes □ No				
Maximum Me	dical Improvement Reached:	□ Yes □	No Date of M	MI:				
					_			
					<u> </u>			
		EMPLOYEE CAPA	ADII ITIES					
Employee is re	leased from care and has no res		ADILITIES					
☐ May retur	n to work with no restrictions:	☐ Immediately, or	☐ Beginning					
☐ Injury will	result in loss of time from work:	from	through					
☐ May return	to work with the following restri	ctions:						
-	through				-			
☐ Estimated I	Return to Full Duty is:/_							
		TREATING PRO	OVIDER					
Provider Name	(please print)		Clinic Name _		_			
Provider Signat			Clinic Address		 29			



Next page:

Example of Initial Notice of Workers' Compensation Administrator and FAMILY MEDICAL LEAVE ACT

To be mailed or emailed to the injured worker following the incident. The FMLA certification form (WH-380-E) that is to be attached to the letter can be located at https://www.dol.gov/

*** PLEASE NOTE ***

If your school or the Injured Worker does not qualify for FMLA or other protected leave, ongoing employment or termination should be based on your policies.

DATE

Name of Injured Worker Worker's mailing address

Re: Worker's Compensation Claim XXH01XXXXXX

Incident Date: 00/00/2016

Dear (Name of injured employee),

The purpose of this letter is to provide you the contact information of the administrator of our workers' compensation claims (CCMSI) as well as a copy of the certification form pertaining to the Family Medical Leave Act (FMLA).

CCMSI P.O. Box 30870 Albuquerque, NM 87190-0870 1-800-635-0679

If you obtain medical attention related to the above referenced work incident, please provide us with a work status report from the health care professional that is treating you. A work status report from the treating health care professional is required prior to consideration of returning to work. Please have the health care professional complete their portion of the FMLA provided. This is required if you are absent more than three days. Provide the health care professional with the claim number and contact information mentioned above.

Please contact me if you have any questions regarding this matter.

Sincerely,

Name Human Resource Specialist Name of School District (505) XXX-XXXX Fax (505) XXX-XXXX

Enclosure/Attachment: Form WH-380-E



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

MANAGEMENT OF THE INJURY

Management of a worker's injury and medical care is the responsibility of everyone involved, the employer, the worker, and the claims adjuster. The following is a list of steps the employer should take when a worker reports an injury.

Immediate Response:

- Inform the injured employee of the school's policy regarding initial selection of the health care provider. If the injury requires immediate care, direct the injured employee to the emergency room
- Notify the employee's family of the injury. This is only necessary in serious injuries.

Follow-up Response:

- Contact the injured employee following medical care
 - **>** Be sympathetic towards the injured worker.
 - Express concern for the injured worker.
 - Be positive and reassuring about the employee returning to work.

Investigate Accident:

- Investigate the accident circumstances as soon as possible after the accident, preferably the same day.
- Investigate the scene immediately.
- Talk to witnesses.
- Preserve any contributing items or causes of the accident.
- Preserve any video taken of the area at the time of the alleged accident.
- Relay all pertinent information to the CCMSI Claims Department.
- Inform the CCMSI Claims Department if you suspect drug or alcohol involvement.



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

RETURN TO WORK

Returning injured employees to work quickly is the most effective and important way of reducing costs on your workers' compensation cases. Your goal should be to return the injured employee to the same job in your organization, as quickly as possible.

If the injured employee cannot immediately return to his or her regular job, you should attempt to return the employee to work, in a modified job. A modified job is the employee's regular job changed in such a way that the employee can work during the period of recovery, within the restriction of activity assigned by the attending physician. This arrangement is anticipated to be a temporary one, with the employee always resuming unlimited regular work sometime in the future. Modified work can often involve a wage loss and a continuing, but reduced, workers' compensation liability.

When employees cannot perform modified work, or the employer does not have such work available, the next goal would be to place the employee in an alternate job. Alternate work can be defined as a different job from the regular job, but one that is within the restrictions of activity assigned by the physician. This is a temporary position with the return to regular work as the ultimate goal.

The modified duty job offer is to be in written rather than verbal format.

Failure of the employee to accept the modified work, which you have made available, may result in the discontinuance of their bi-weekly benefits. You must notify CCMSI immediately if the injured worker refuses modified work.

The following guidelines were designed to assist you in the steps necessary to return an employee to work. Each individual involved has certain responsibilities outlined as follows:

A. <u>Treating Physician's Responsibilities</u>

- 1. Provide Documentation
 - Return to work date
 - Restrictions
 - > Date/time of next follow up appointment
- 2. Provide medical reports to the claims adjuster.

B. <u>Employee's Responsibilities</u>

1. Present self to employer on scheduled return-to-work date.



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

- 2. Provide employer with documentation
 - Work status report from health care provider
 - Signed medical authorization form
 - Signed modified duty job offer and retrn to work agreement
- 3. Inform employer of next appointment date/time with treating physician.
- 4. Provide employer with additional pertinent information of accident investigation, if necessary.
- 5. Keep all follow-up appointments with treating physician.

C. Employer's Responsibilities

- 1. Notify (by telephone) CCMSI claims adjuster.
 - Release to return-to-work date
 - Restrictions (if any)
 - Next appointment date
- 2. Notify employee's supervisor of return to work
 - Restrictions (if any)
 - Next scheduled doctor appointment date/time
- 3. Run FMLA concurrently with Workers' Compensation disability dates.

D. Responsibilities of Employee's Supervisor

- 1. Provide temporary light duties approved by treating physician and employer for modified return to work.
- 2. Emphasize the importance of the employee's return-to-work continuance.
- 3. Review new and old safety precautions with the employee.
- 4. Provide time off from work for scheduled doctor appointments relative to the employee's injury.



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

Next page:

Example of MODIFIED DUTY JOB OFFER

SAMPLE LETTER OF MODIFIED DUTY
(COMPANY LETTER HEAD)
(CERTIFIED MAIL-RETURN RECEIPT)
(Date) (Injured worker & address)
Re: Modified duty job offer for temporary assignment
Dear (Injured worker's name),
After reviewing the information provided by your doctor, we are pleased to offer you the following temporary, modified duty work assignment.
We believe this work assignment is within your capabilities as described by your doctor. You will be assigned tasks consistent with your physical abilities and skills.
Job Title:
Job Duties:
Location:
This temporary, modified duty work assignment (in combination with any missed work time); will not last longer than twelve weeks.
Return this form to us byindicating if you accept the temporary modified duty job. If we do not hear from you by the start date, it is understood you have refused the job offer.
I accept the temporary job offer I do not accept the temporary job offer
Injured worker's signature Date
A refusal of the job offer may impact your temporary income benefit payments. If you have a concern, please contact us or your adjuster at CCMSI 800-635-0679.
Sincerely, (Name & title)



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

Next page:

Example MODIFIED DUTY CHECKLIST

INJURED EMPLOYEE CHECKLIST TEMPORARY MODIFIED DUTY PROGRAM

 is the person designated as your contact person in Administration or Human
Resources. Telephone number
Modified duty is a temporary placement in a position that can accommodate your limitations/restrictions resulting from your work related injury. The job assignments are temporary in nature and you may be asked to move to another job or location as the need arises.
 Modified duty assignments (in combination with any missed work time), will not last longer than twelve weeks. Modified duty assignments will also end when: • You return to your regular job at full capacity;
 You are placed at Maximum Medical Improvement (MMI) by the health care provider. Your physical restrictions change, making continued modified duty impractical.
 If you are unable to transfer to a position that meets your qualifications and your work-related restrictions before the end of the 12-week period, your employment will be terminated.
 While on modified duty, you will be asked to keep both your supervisor and your employer's designated contact person informed of your work status. This means that both individuals should be contacted following each visit to your treating physician.
 The person that you report to in your modified duty assignment should be kept informed (in advance) of all scheduled appointments so that the workload can be appropriately assigned.
If you have been asked by the supervisor of your temporary job to do something outside your restrictions, you must remind the supervisor of your restrictions, – DO NOT participate in any work activity that is outside of the restrictions placed on you by your treating physician. If you are experiencing pain or other problems as a result of the work you have been asked to perform, contact your physician and report the problems to the employer's designated contact person immediately.
If you are unable to report to work for any reason, you must contact the supervisor of the area where you have been temporarily assigned, as well as the employer's designated contact person before the beginning of your scheduled shift. Attendance expectations do not change while in a modified duty position.

If you have been released to work only part-schedule is full-time, you might be offered me from your physician. You will be eligible to reconstruction workers' compensation for the remaining mis compensation but is pro-rated based on New New More information regarding "temporary partity (your employer's designated contact person number of your adjuster).	odified duty that meets the part-time restri eive a "temporary partial disability" payment ssed wages. This is not a direct dollar-for Mexico State Workers' Compensation Statute al disability", please contact your claims ad	ctions t from dollar s. For ljuster
 You are not required to work modified duty. To can continue to receive your salary while you you have the option of not returning to work a you need to be aware that if there is work avoyou will not receive any lost wage benefits through	u are recuperating from your work-related in and being placed on a leave of absence. How ailable to you and you choose to remain off	injury. wever,
 If you have problems in your modified duty a different area. Please contact your employe		to
 From time to time, medical case managers w treatment plan. Medical case managers are factors (i.e., multiple injuries, surgery, unusual	generally assigned when there are compli-	
 I, the employee, have accepted the agreement		
 I, the employee, do not accept the agreement.		
Employee Signature	Date	
Employer Representative Signature	 Date	



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

SECTION 2

PROPERTY AND LIABILITY CLAIMS REPORTING REQUIREMENTS



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

WHAT IS COVERED UNDER THE PROPERTY AND LIABILITY PROGRAM?

The coverage provided through NMPSIA is extremely broad and offers coverage for most situations that might arise in a school setting or in connection with school operations. If you have a situation where you are unsure what to do, please contact the CCMSI office with any questions.

REPORTING AN OCCURRENCE?

In an emergency, please contact the CCMSI office IMMEDIATELY by telephone.

If you have a situation that requires prompt action but is not an emergency, please contact us by telephone ASAP.

For reporting non-emergent situations, please fax completed forms to: Property and Liability Fax: 505-888-6901

WHAT FORMS ARE USED FOR PROPERTY AND LIABILITY CLAIMS?

- Student Accident Report
- Vehicle Accident Report
- Loss Report, Property
- General / Products Liability
- Windshield Only



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

STUDENT ACCIDENT REPORT

The Student Accident Report is to be used for any bodily injuries or medical incidents that happen to a student or students on school premises or during school sponsored activities. Examples include:

- ➤ Slip/Falls
- Fights
- Sports Injuries
- Playground Injuries

A copy of the Student Accident Report form is on the following page.

CONFIDENTIAL, THIS REPORT IS NOT TO BE RELEASED TO PARENT AND/OR STUDENTS

The school employee either witnessing the accident or supervising at the time should complete and submit this form within 24 hours.

IN CASE OF SERIOUS INJURIES, A TELEPHONE REPORT IS TO BE MADE IMMEDIATELY

1. School District				
2. School	Address			
3. Student's Name		DOB	Grade	
4. Student's Address Telephone Number				
5. Where did accident occur?		Date	Time	A
6. Describe how accident occurred				
7. Who was the person in charge at the time of the accider Was he present at the time? Yes No Did the second of the accider Was he present at the time? No Did the second of the accider Was he present at the time? No Did the second of the accider Was he present at the time of the accider Was he present at the time of the accider Was he present at the time? No Did the second of the accider Was he present at the time? No Did the accider Was he present at the time? No Did the accider Was he present at the time? No Did the accider Was he present at the time? No Did the accider Was he present at the time? No Did the accider Was he present at the time? No Did the accider Was he present at the time? No Did the accider Was he present at the time? No Did the accider Was he present at the time? No Did the accider Was he pr	Witnesses:		e? 🗌 Yes 🗌 No	
9. Apparent Nature of Injury:	10. Injured l	Part of Body: I	ndicate R/L	
□ Abrasion □ Fracture □ Strain/Sprain □ Contusion □ Cut □ Dislocation □ Internal □ Concussion	Head Neck Back	Finger Eye Chest	Arm Abdome Leg Hand Face Foot	n
11. First aid procedures used		By who	m	
12. Disposition of injured after accident-	Home Doc	tor Hospi	al 🗌	
13. Who was notified?	Relationship to in	jured student?		
14. If injured student left school, to whom released?				
15. Name and attitude of anyone contacting school				
16. Student accident benefits available? Name of compan	v			
17. Remarks	-			
18. Report completed by App	proved by		Date	



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

VEHICLE ACCIDENT REPORT

For any school owned vehicle. Examples include:

- Bus
- Superintendent cars
- Pool cars
- Maintenance vehicles
- Contractor bus

A copy of the Vehicle Accident Report form is on the following page.



NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY

Cannon Cochran Management Services, Inc. Claims Administrator

Claims Administrator
P.O. Box 30870

Albuquerque, New Mexico 87190-0870
800-635-0679 505-837-8700
505-888-6901 Fax



Vehicle Accident Report

(For bodily injury or damage to another's property or for damage to your vehicle)

District Name			Add	ress				City			Sta	ite	7	Zip		Phone
School/Dept. N	Add	ress				City			Sta	ite	7	Zip		Phone		
Driver's Name	Add	ress	,			City			Sta	ite	7	Zip		Phone		
Date of Birth			Soci	al S	ecurity N	lo.		Drive	er's I	Lice	ense No.					
Vehicle																
Make		Year	Mode	1		Ser	ial #		Lic	ense	e #		When	e V	ehicle l	May be Seen
Trailer		Year	Mode	1		Are	ea of Damage			1	Used for Bu ☐ Yes	ısin	ess?	Es [*]	timated	l Cost to Repair
Accident	L.	L.			<u> </u>											
Date of Loss	Time	of Loss	Loca	atio	n (Street/I	High	iway)				Cit	ty				State
Were Police Conscience?		0	Police Called		pt.	Ι	Oriver			1	Arrested?	Ti	icketed?	7	Violati	on?
Name of Office			Stat	ion	Address	·								·		
Claimant 1			•													
Owner of Othe	er Vehic	le	Age	•	Address				City				State	Zip		Phone
Driver, if other	than ab	oove	Age	•	Address				City				State	Zij	p	Phone
Make	Year	Model	1	Lic	ense #	A	Area of Damage		Wh	iere	Vehicle Ma	ay B	Be Seen		Estin \$	nate of Damage
Claimant 2		u .	<u> </u>												ı	
Owner of Othe	r Vehic	le	Age	•	Address	8			C	City			State	Zij	p	Phone
Driver, if other	r than at	oove	Age	2	Address	S			C	City			State	Zij	p	Phone
Make	Year	Model	1	License # Area of Damage				Where Vehicle May Be			Be Seen Estimate of Dan			nate of Damage		
Property Dama	ige – Ot	her Than	Auto	(ie,	Fence, Ca	anop	oy)									
Owner of the F					Address				C	City			State	Zij	p	Phone
Describe Dama	aged Pro	operty					Location of Pro	perty	•				Extent	of D	amage	
Witness Inform	nation															
Name			Add	ress	,				C	City			State	Zij	p	Phone
Name			Add	ress					C	City			State	Zij	p	Phone
			1													

Vehicle Accident Report Page 2										
Name		Addres	SS		50 2	City	State	Zip	Phone	
Occupation			Age	Where Ta	aken Follo	wing Accident				
I	Pedestrian [Fatality			No Visible Inj	ury – Some			
	In Your Vehicle [In Claimant		Bleeding/V Unconsciou			Other				
Vehicle Name		Addres				City	State	Zip	Phone	
						•		2. ip	T Hone	
Occupation		Age	Where	Taken Fol	lowing Ac	ecident				
I	Pedestrian [Fatality			No Visible Inj Pain	ury – Some			
	In Your Vehicle	\exists	Bleeding/V			Other				
Vehicle	In Claimant [Unconsciou	us L						
Additional R	Remarks									
Describe Ac Accident Dia		t Resulte	ed In: Bodi	ily Injury	Prop. I	Damage	Vehicles	☐ Pe	destrian	
Accident Di	agram			-						
		I	11 <	, \		1:	1			
г			L :	7,,,			L			
		 					 		-	
Note: Indica	! I ate North By Arrow	1	: 1		`	` ` `	1 : 1	1	i I	
110to. mars	ite Horiti Dy Fillo									
What Street	Were You On?		Claimant	1			Claimant 2			
What Direct	ion Were You Travelin	ıg?	Claimant	1			Claimant 2			
Weather Cor		oggy 🗌] Snowy	1	Traffic Light	Conditions Moderat	te Heavy	л П		
Speed Limit		<u> </u>		u Familiar			Traffic Control			
1. Do you t	n Must Be Completed l think a claim will be ma pinion, we are at fault for	ade agai	inst you? Yes		_					
IMPORTAL	NT: Has this acciden	nt been r	reported to a (CCMSI adj	uster? Y	Yes □ No □				
	If reported, nar	ne of adj	juster							
	Signature/Title	e					Date			



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

PROPERTY LOSS REPORT

Examples include:

- Building and/or Contents
- Employee Dishonesty
- Robbery or Burglary

A copy of the Property Loss Report form is on the following page.

LOSS REPORT, PROPERTY

NAME OF COMPANY/CLIENT LOCA	TION			PHONE N	NUMBER
District:					
ADDRESS		CITY		STATE	ZIP
LOCATION OF LOSS					
DATE OF LOSS	TIME OF LOSS		ESTIMATE OF LOS	S	
BUILDING AND/OR CONTEN	TS				
DETAILS OF LOSS					
BOILER & MACHINERY					
DETAILS OF LOSS					
EMPLOYEE DISHONESTY					
NAME OF EMPLOYEE				DATEOF	EMPLOYMENT
JOB TITLE					
ROBBERY OR SAFE BURGLA	RY				
CULPRIT APPREHENDED-EXPLAIN					
POLICE AUTHORITY INVOLVED EX	PLAIN				
ATTACH SUPPORTING MATERIAL-	POLICE REPORT, NEWSPAPER ACCOUNT, DI	ETAILS OF CLAIM, ETC			
SUMMARY					
	AGE EXTENT-ATTACH SUPPORTING MATER	RIAL ANY AVAILABLE	REPORTS, NEWSPAPI	ER ACCOUN	T, PICTURES,
REPAIR ESTIMATES OR BILLS ETC					
REPAIR ESTIMATES OR BILLS ETC					

SIGNATURE AND TITLE

DATE



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

GENERAL / PRODUCTS LIABILITY REPORT

Examples include:

- > Injuries to individuals other than students occurring on school premises.
- Damages to non-school owned property

A copy of the General / Products Liability form is on the following page.

ACCIDENT REPORT – GENERAL/PRODUCTS LIABILITY (DO NOT USE FOR AUTO)

DISTRICT:						PHO	INE NU	JMBER
ADDRESS				CITY		STA	TE :	ZIP
ACCIDENT								
DATE OF LOSS	TIME OF LOS	SS	LOCATION OF LOSS		CITY	S	STATE	ZIP
OFFICALS CALLED TO) SCENE		IF SO, IDENTIFY					
	FIRE DEP		☐ AMBULANCE					
CLAIMANT (PROPER	TY DAMAGI		200	CITY	CTAT	TE ZI	D	DIIONE
NAME		ADDRI	599	CITY	STAT	E ZI	P	PHONE
DESCRIBE DAMAGED	PROPERTY	LOC	ATION OF PROPERTY	CITY	STAT	E E	XTENT	Γ OF DAMAGE
CLAIMANT (BODILY	INJURY)							
NAME	AGE	ADD	RESS	CITY	STAT	E ZI	P	PHONE
OCCUPATION			DESCRIBE EXTEN	T OF INJURY				
DESCRIPTION OF LO	SS							
WITNESS								
NAME		ADDRI	ESS	CITY	STAT	E ZI	P	PHONE
NAME		ADDRI	ESS	CITY	STAT	E ZI	P	PHONE
IMPORTANT: 1	HAS THIS AC	CIDENT	BEEN REPORTED TO OU	 R LOCAL EME	ERGENCY ADJUSTER		YES	□NO
						_		
IF REPORTED, NAME	OF FIRM							
A	ADDRESS							
DATE A	SSIGNED							

SIGNATURE AND TITLE

DATE OF REPORT



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

WINDSHIELD REPORT

For any school owned vehicle. Examples include:

- Bus
- Superintendent cars
- Pool cars
- Maintenance vehicles
- Contractor bus

A copy of the Windshield Only Report form is on the following page.

WINDSHIELD ONLY

District Name												
Address			City		State	Zip	Phone					
	_											
School/Dept. Name	School/Dept. Name											
Address			City		State	Zip	Phone					
Driver's Name							ļ					
Address			City		State	Zip	Phone					
- OD1.4		T			<u> </u>	<u> </u>	!					
Date of Birth	l	Social Securi	ty No.		Driver's Li	icense	No.					
Vehicle		<u> </u>										
Make	Year	Mode	el	Serial #	#	L	License #					
William Waterala May be	<u> </u>		II - 1 for Ducine	- 9	T-timated	On at t	D. marke					
Where Vehicle May be	e Seen		Used for Busine Yes	ess?] No	Estimated \$	Cost u	o Kepair					
Accident												
Date of Loss	Time of Loss	Locat	tion	City			State					
		(Stree	et/Highway)									
Additional Comment	ts:			L								
1												
IMPORTANT: Has	s this accident b	een reported to	o a CCMSI adjust	ter? Y	Yes No							
If reported, nar	me of adjuster _											
Signature/ i itle					Da	ıte						
i												



PROACTIVE RISK MANAGEMENT AND CLAIMS ADMINISTRATION SOLUTIONS

If you have any questions regarding claims reporting or management, please call:

Cannon Cochran Management Services, Inc.

4300 San Mateo NE, Suite A-300 Post Office Box 30870 Albuquerque, New Mexico 87190-0870

> 505-837-8700 800-635-0679